

# TBoost Refund Policy

## **Refund Eligibility**

You may request a refund if the services provided were not delivered in full or were not rendered in accordance with the terms of your order.

## **Refund Request Procedure**

To request a refund, please contact our customer support team using the contact information provided on our website. All refund requests will be reviewed in accordance with this Policy. Approved refunds will be issued using the same payment details originally used for the transaction.

## **Deadlines**

- Application Deadline: Refund requests must be submitted no later than 14 days from the date the service was delivered or the order was completed.
- Review Period: Your request will be reviewed within 10 business days from the date of receipt of the complete application.
- Refund Execution Period: Approved refunds will be processed within 15 business days following the approval date. Please note that the time it takes for the refund to appear in your account may depend on your financial institution.

## **General Provisions**

We reserve the right to reject a refund request if the service has been fully provided in accordance with your order or if the request does not comply with the terms set forth above.